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REPUBLIC OF THE PHILIPPINES
PROVINCE OF ISABELA

# OFFICE OF THE GOVERNOR

## TRANSMITTAL

Respectfully submitted to the Provincial Internal Audit Control Office (PIACO), Atty. Alicia Ashley Viggayan-Pintucan, Asst. Prov;l. Budget Officer and Concurrent OIC, PIACO, the **Migrants Section Accomplishment Report** for **March – April, 2025**:

1. Summary, OFW Welfare Cases and Other Concerns for March – April, 2025 (PGO-025-0)
2. Migrants Form Action Taken (PGO-024A-0)
3. Migrants Form Intake Interview Sheet (PGO-024B-0 / PGO-024C-0)
4. Visitor's Logbook (PGO-026-0)

City of Ilagan, Isabela, 13th day of May, 2025.

Prepared:

**MARIA NOEMIE O. MEJIA**
Administrative Officer V

Reviewed:

**Atty. ANALOU A. VILLEZA**
Supervising Administrative Officer

OFFICE OF THE GOVERNOR
*Migrants Section*

## OFW WELFARE CASES AND OTHER CONCERNS FOR MARCH 2025

| No. | DATE | NAME | PHILIPPINE ADDRESS | ABROAD ADDRESS | PARTICULARS | F/A | ACTION TAKEN/REMARKS |
|---|---|---|---|---|---|---|---|
| MS-2025-010 | 3/4/25 | [redacted] | District 3, Cauayan City | Riyadh, KSA | Requested for repatriation due to health problems | | Case was endorsed to DMW and OWWA for their appropriate intervention. Case monitored and coordination with the NOK is maintained. |
| MS-2025-011 | 3/6/25 | [redacted] | Turod, Reina Mercedes | Jeddah, KSA | Distressed OFW, repatriated. Requested for F/A to augment transportation expense in attending scheduled SENA at NLRC-Manila on March 25, 2025. | P2,000. | Case was referred to PGO – Social Service, provided with F/A. Referred to DMW and OWWA for livelihood and other assistance to distressed OFWs. |
| MS-2025-012 | 3/6/25 | [redacted] | Minanga, San Mariano | Riyadh, KSA | Distressed OFW, repatriated. Requested for F/A to augment transportation expense in attending scheduled SENA at NLRC-Manila on March 25, 2025. | P2,000. | Case was referred to PGO – Social Service, provided with F/A. Referred to DMW and OWWA for livelihood and other assistance to distressed OFWs. |
| MS-2025-013 | 3/6/25 | [redacted] | District 2, Benito Soliven | Omman | Absconded from employers due to poor working conditions, allegedly, OFW is in Jail, NOK requested for OFWs repatriation | | Case was endorsed to DMW and OWWA for their appropriate intervention. Case monitored and coordination with the NOK is maintained. |
| MS-2025-014 | 3/11/25 | [redacted] | Sandiat West, San Manuel | Jeddah, KSA | NOK requested for the repatriation of subject OFW due to health problems. | | Case was endorsed to DMW and OWWA for their appropriate intervention. Case monitored and coordination with the NOK is maintained.<br><br>3/17/25 – OFW was repatriated, arrived in the Philippines. |

OFFICE OF THE GOVERNOR

*Migrants Section*

Name of CLIENT: [redacted] MS-2025-010

| Date | Action Taken |
|---|---|
| March 4, 2025 | OFW is in Accommodation abroad, NOK requested assistance for her repatriation. OFW suffered acute [illegible] (for surgery). |
| | > Case endorsed to DMW and OWWA for their appropriate action. |
| | > Acknowledged receipt of DMW NOV and was endorsed to DMW-OMCC and PE-KSA for their appropriate action. |
| March 4, 2025 | Case acknowledged receipt of OWWA NOV and informed that OFW was already pulled out and staying at FRA. They will request their counterpart agency to personally bring the worker to MWO for her official statement and settlement. |
| | > Informed NOK. |
| March 5, 2025 | Case acknowledged receipt of Migrant Workers Office - Riyadh, Ms. Kelly of Response & Action Center Unit - Riyadh. |
| March 11, 2025 | Contacted NOK, phone can't be reached. |
| April 15, 2025 | Contacted NOK, phone ringing, no answer. Sent SMS. |

PGO-024A-0

Republic of the Philippines
PROVINCE OF ISABELA
**OFFICE OF THE GOVERNOR**
***Migrants Section***

# WELFARE CASE
## Intake Interview Sheet

Date: March 4, 2025 **Passport No.** [redacted]

**I. Name of OFW:** [redacted] (First Name) [redacted] (Middle Name) [redacted] (Last Name)

Civil Status: Single Age: 34 Educ. Attainment: College Level

Position: HSW No. of Dependents: 3 Religion: RC

Date of Initial Departure from Manila: 2019

Date of Latest Departure July 2024

OFWs Contact Numbers:

**II. Employment Details**

Employer: Ghadeer Mohammed Abdul Rahman Phone Numbers:

Address/Jobsite: Riyadh, KSA

Name / Address of Local / Philippine Recruitment Agency:
True Riches Manpower Agency

Name/Address of Foreign Recruitment Agency: Six Direction

Telephone Numbers:

**III. Name of Complainant/Requesting Party:** [redacted]

Relationship to OFW: Mother of OFW

Address: District 3, Cauayan City, Isabela Phone Numbers: [redacted]

**IV. Nature of the Case:**

( ) Whereabouts
( ) Non Payment of Salary
( ) Maltreatment
( ) Non communication
( ) Delayed/Non remittance
(x ) Ascertain OFWs condition
( ) Verbal Abuse
( ) Imprisonment
( ) Repatriation of Human Remains

Others (please specify): OFW has health problems (acute tonsilitis for surgery), request for repatriation.

PGO-024B-0

**FACTS OF THE CASE (Narration of complaint):**

Madamot daw po sa pagkain yung kanyang employer at palagi daw daw po sila nagsasagutan ng anak ko, pinapagalitan daw po sya palagi. Yung employer nya inihatid sa agency yung anak ko around February 4, 2025 at pumasok daw po sya sa ibang trabaho. Bago siya umalis sa employer ay nararamdaman na nya na palagi masakit ang kanyang lalamunan.

Noong February 5, 2025 ay dinala sya sa ospital ng agency sa Atlas International Medical sa Riyadh. Ang findings po ay Acute Tonsilitis. Ang sabi daw po sa ospital ay operahan sya tanggalin ang tonsils. Ayaw po ng anak ko gusto nya dito na lang sa Pilipinas gawa nga po na walang magbabantay sa kanya doon.

Simula noong February 5, 2025 hanggang ngayon ay nasa Accommodation pa rin po sya ng agency. Gusto na po niya umuwi pero ang sabi ng agency ay bumili daw sya ng sarilin niyang ticket. Nagkakasakit daw po yung anak ko masakit lalamunan po nya. Pabalik balik daw po yung sakit ng lalamunan nya.

Kaya kami humihingi ng tulong na mapauwi na lamang po sya at iyak siya ng iyak po doon nagmamakaawa na matulungan umuwi na. Yung mga pagkain daw po doon kahit aso ay hindi makain yung pinapakain sa kanya kaya po humihingi kami ng tulong po na maoauwi na po sya at baka lalo pa po sya magkasakit doon.

[redacted]

**Mother**

Name/Signature of Complainant

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**Interviewed By:** **MARIA NOEMIE O. MEJIA**
Admin. Officer V
isabela.migrants@gmail.com

**Findings/Action Taken/Recommendation:**

Respectfully endorsed to DMW and OWWA for their appropriate action

PGO-024C-0

OFFICE OF THE GOVERNOR

*Migrants Section*

**Name of CLIENT:** [redacted] **MS-2025-** 011

| Date | Action Taken |
| --- | --- |
| March 6, 2025 | OFW [redacted] was a distressed OFW, she was repatriated on February |
| | 12, 2025. She came to request for financial assistance to defray |
| | her transportation expense in attending the SENA / case filed |
| | at NLRC - Manila scheduled on March 25, 2025. |
| | |
| | > Referred to PGO - Social service, extended ₱2,000 transportation |
| | expense. |
| | > Referred to DMW and OWWA for livelihood and other assistance |
| | to distressed OFWs. |
| | |
| | > Acknowledged Receipt of OWWA [illegible]. |
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Republic of the Philippines
PROVINCE OF ISABELA
**OFFICE OF THE GOVERNOR**
***Migrants Section***

## WELFARE CASE
**Intake Interview Sheet**

Date: March 6, 2025 **Passport No.**

**I. Name of OFW:** [redacted]
First Name Middle Name Last Name

Civil Status: Married Age: 30 Educ. Attainment: College Level

Position: HSW No. of Dependents: 2 Religion: INC

Date of Initial Departure from Manila: Sept. 8, 2023 – Repatriated Feb. 12, 2025

Date of Latest Departure Sept. 8, 2023

OFWs Contact Numbers:

**II. Employment Details**

Employer: Phone Numbers:

Address/Jobsite: Jeddah, KSA

Name / Address of Local / Philippine Recruitment Agency:
I-Rekrut

Name/Address of Foreign Recruitment Agency:

Telephone Numbers:

**III. Name of Complainant/Requesting Party:** [redacted]

Relationship to OFW:

Address: Turod, Reina Mercedes, Isabela Phone Numbers: [redacted]

**IV. Nature of the Case:**

( ) Whereabouts ( ) Non Payment of Salary ( ) Maltreatment

( ) Non communication ( ) Delayed/Non remittance ( ) Ascertain OFWs condition

( ) Verbal Abuse ( ) Imprisonment

( ) Repatriation of Human Remains

Others (please specify): Poor working conditions, unfinished contract, filed complaint against local agency for unexpired portion of contract, request for F/A transportation to attend hearing at NLRC, Manila on March 25,2025.

PGO-0248-0

**FACTS OF THE CASE (Narration of complaint):**

Nilagyan po ng amo ko ng CCTV yung banyo ko po at kwarto at ipinagkalat sa kapwa niya Muslim. May nagpakita po sa akin na concern na Muslim at trending daw po ako sa Saudi, nun nakita ko ako po yun at nagulat po ako. Nagsumbong po ako sa agency sa Saudi pero pinagtawan po ako, kaya ako na po bumili ng ticket ko pauwi sa halagang SR1,500 po lahat nagastos ko.

Hingi po sana ako ng pamasahe mag attend ng hearing sa NLRC Manila sa kaso na isinampa ko sa local agency ko po. Humihingi rin po ako ng tulong pangkabuhayan po.

[redacted]

Name/Signature of Complainant

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**Interviewed By:** **MARIA NOEMIE O. MEJIA**
Admin. Officer V
isabela.migrants@gmail.com

**Findings/Action Taken/Recommendation:**

Referred to DMW and OWWA for livelihood and other form of assistance for OFWs.
Referred to PGO-Social Service for transportation assistance.

OFFICE OF THE GOVERNOR

*Migrants Section*

**Name of CLIENT:** [redacted] **MS-2025-** 012

| Date | Action Taken |
|---|---|
| March 6, 2025 | OFW [redacted] sought assistance from the PESO for her transportation expense |
| | to attend SENA at NLRC - Manila on March 25, 2025. Unfinished |
| | contract, payment for unexpired portion of contract. |
| | - Referred to PGO - Social Service, extended F/A for ₱2,000 - |
| | - Referred to OWWA RO for livelihood and other forms of assistance. |
| | - Referred to DMW for livelihood and other assistance |
| | for distressed OFW. |
| | - Acknowledged receipt of OWWA RO. |

PGO-024A-0

Republic of the Philippines
PROVINCE OF ISABELA
**OFFICE OF THE GOVERNOR**
***Migrants Section***

## WELFARE CASE
**Intake Interview Sheet**

Date: March 6, 2025 **Passport No.**

**I. Name of OFW:** [redacted] [redacted] [redacted]
First Name Middle Name Last Name

Civil Status: Married Age: 38 Educ. Attainment: Elem. Graduate

Position: HSW No. of Dependents: 3 Religion: RC

Date of Initial Departure from Manila: Sept. 25, 2023 – Repatriated Oct. 3, 2024

Date of Latest Departure Sept. 25, 2023

OFWs Contact Numbers:

**II. Employment Details**

Employer: ____________ Phone Numbers: ____________

Address/Jobsite: Yanbu, Riyadh, KSA

Name / Address of Local / Philippine Recruitment Agency:
I-Rekrut

Name/Address of Foreign Recruitment Agency: ____________

Telephone Numbers: ____________

**III. Name of Complainant/Requesting Party:** [redacted]

Relationship to OFW: ____________

Address: Minanga, San Mariano, Isabela Phone Numbers: [redacted]

**IV. Nature of the Case:**

( ) Whereabouts ( ) Non Payment of Salary ( ) Maltreatment

( ) Non communication ( ) Delayed/Non remittance ( ) Ascertain OFWs condition

( ) Verbal Abuse ( ) Imprisonment

( ) Repatriation of Human Remains

Others (please specify): Unfinished contract, filed complaint against local agency for unexpired portion of contract, request for F/A transportation to attend hearing at NLRC, Manila on March 25,2025.

**FACTS OF THE CASE (Narration of complaint):**

Attached, statement of OFW [redacted]

[redacted]

**Interviewed By:** **MARIA NOEMIE O. MEJIA**
Admin. Officer V
isabela.migrants@gmail.com

**Findings/Action Taken/Recommendation:**

Referred to DMW and OWWA for livelihood and other form of assistance for OFWs.
Referred to PGO-Social Service for transportation assistance.

REPUBLIKA NG IPILIPINAS
PROBINSYA NG ISABELA
SYUDAD NG ILAGAN

DATE: 03/06/25

**HON. RODOLFO T. ALBANO III**
GOVERNOR
PROVINCE OF ISABELA
ALIBAGU, CITY OF ILAGAN

Kagalang galang na Lingkod Bayan,

Mahal naming Governor

**Isang Sumusulong na Pagbati!**

Lumapit po kami sa sa tanggapan ng Public Employement Service Office (PESO – LGU Ilagan) – OFW HELP DESK para agad po kami matulungan sa aming mga kinaharap na suliranin bilang isang OFW Distress. Nakuhanan o nainterview na po kami ng PESO OFW HELP DESK para kunan ng OFW INTAKE SHEET.

Kaugnay nito, ako po ay lumalapit sa inyo makahingi ng Financial Assistance na magagamit sa Transportation at Food Allowance para sa Filing Case ng Single Entry Approach (SEna) ng National Labor Relation. Commission sa Banawe St, Quezon City, Metro Manila.

**Ito po ang Detail ng OFW Distress**

Complete Name: [redacted] Age: 38 Address: Minanga, San Mariano, Isa.
Petsa ng pagpunta sa abroad: Sept. 27, 2024 Petsa ng Repatriated: Oct. 3, 2024
SEAD NO. NLRC NCR: [redacted] Date ng Hearing ng NLRC SEna Case: March 5, 2025
Cause/s of Action:
- over work
- lack of foods
- terminated

Maraming Salamat po.

[redacted]
Pangalan at Lagda
Contact Number: [redacted]

OFFICE OF THE GOVERNOR

*Migrants Section*

**Name of CLIENT:** [redacted] **MS-2025-** 013

| Date | Action Taken |
|---|---|
| March 7, 2025 | OFW [redacted] was repatriated on March 6, 2025 due to alleged "theft" |
| | which OFW claimed was not true, complaint of overworked - overtime |
| | with no pay, refund for airfare. Case of "theft" was dismissed by |
| | the Saudi Court. OFW requested for SENA. |
| | |
| | > Endorsed to DMW and OWWA PO for SENA / livelihood |
| | assistance for distressed OFWs. |
| | |
| March 10, 2025 | Acknowledged receipt of OWWA PO. |
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Republic of the Philippines
PROVINCE OF ISABELA
**OFFICE OF THE GOVERNOR**
***Migrants Section***

## WELFARE CASE
### Intake Interview Sheet

Date: March 7, 2025 **Passport No.** ____________

**I. Name of OFW:** [redacted] [redacted] [redacted]
First Name Middle Name Last Name

Civil Status: Single Age: 30 Educ. Attainment: High School Graduate

Position: Kitchen Worker No. of Dependents: 2 Religion: ____________

Date of Initial Departure from Manila: August 28, 2023 – repatriated March 6, 2025

Date of Latest Departure August 28, 2023

OFWs Contact Numbers:

**II. Employment Details**

Employer: Mawarid Food Company Phone Numbers: ____________

Address/Jobsite: Jeddah, KSA

Name / Address of Local / Philippine Recruitment Agency:
Eastwest Placement Center

Name/Address of Foreign Recruitment Agency: ____________

Telephone Numbers: ____________

**III. Name of Complainant/Requesting Party:** [redacted]

Relationship to OFW: ____________

Address: District 2, Benito Soliven, Isabela Phone Numbers: [redacted]

**IV. Nature of the Case:**

( ) Whereabouts ( ) Non Payment of Salary ( ) Maltreatment

( ) Non communication ( ) Delayed/Non remittance ( ) Ascertain OFWs condition

( ) Verbal Abuse ( ) Imprisonment

( ) Repatriation of Human Remains

Others (please specify): Request for SENA-refund of airfare

**FACTS OF THE CASE (Narration of complaint):**

Attached, signed statement of OFW [redacted]

[redacted]

Name/Signature of Complainant

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**Interviewed By:** **MARIA NOEMIE O. MEJIA**
Admin. Officer V
*isabela.migrants@gmail.com*

**Findings/Action Taken/Recommendation:**

Respectfully endorsed to DMW / OWWA for appropriate intervention

PGO-024C-0

SINUMPAANG SALAYSAY

magandang araw po ako po si [redacted]
30 yrs old na taga BENITO SOLIVEN ISABELA may
pamilya at dalawang anak. ako po ay humihingi
ng tulong sa inyo. ako po ay galing sa
bansang Saudi Arabia hindi ko po natapos ang
aking kontrata dahil kinasuhan po ako ng
aking kompanya ng "PAGNANAKAW" na hindi
ko naman po ginawa at wala pong katotohanan
ang bintang sa akin. Nadismiss po ang kaso
kong PAGNANAKAW dahil napatunayan ko po na
wala po akong ninanakaw at hindi po talaga
ako nagkasala.. pero dahil po sa kaso na yun
hindi po ako makalipat ng ibang kompanya
para magtrabaho sa bansang saudi arabia
umalis po ako sa dating kompanya.
dahil hindi po ako binayaran ng tamang sahod
sobrang oras ng trabaho walang day off ng
halos 3 buwan walang medical insurance at
mga manager at bos na kung makautos sa
amin ~~dating po~~ akala mo nabili na nila ang
pagkatao namin palaging galit sa amin at
sumisigaw kung magpapatrabaho.. Kinasuhan na po
ako ng hidi ko ginawa at nag issue din po
sila saken ng FINAL EXIT VISA kaya po
ako hindi makalipat ng ibang kompanya limang
buwan po akong naghanap ng pagtatrabahuhan
dun pero hindi po talaga ako makalipat dahil
sa kaso at FINAL EXIT VISA sariling pera ko
po ang pinangbili ng plain ticket ko na pauwe
sa bansang Pilipinas...

na nagkakahalaga ng one thousand four hundred saudi Riyal (1400 SAR) na nagkakahalaga naman po sa Peso twenty one thousand seven hundred pesos (₱21,700) at meron pa po mga ibang nagastos ko po para makauwi dito sa ating bansa ako po ay humihingi ng tulong sa inyo sana po matulungan niyo po ako..

DATE : MARCH 10.,2025
ADDRESS : DISTRICT II BENITO SOLIVEN ISABELA
CONTACT # : [redacted]
SOCIAL MEDIA :
FACEBOOK : [redacted]
EMAIL ACCOUNT : [redacted]

[redacted]

OFFICE OF THE GOVERNOR

*Migrants Section*

**Name of CLIENT:** [illegible] **MS-2025-** 014

| Date | Action Taken |
|---|---|
| March 11, 2025 | NOK [illegible] requested for the repatriation of OFW [illegible] due |
| | to health problem. |
| | |
| | › Endorsed to DMW and OWWA POL for their appropriate action. |
| | › Acknowledged receipt of OWWA POL and has been forwarded to |
| | their concerned focal person. |
| | |
| March 19, 2025 | As per report received from OWWA, OFW is under the custody of |
| | her FRA awaiting exit visa. Informed NOK. As per NOK, |
| | OFW arrived in the Phils. on March 17, 2025. NOK was |
| | requested to advise OFW to proceed later to OWWA for livelihood |
| | assistance for distressed OFWs. NOK thanked the office. |
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Republic of the Philippines
PROVINCE OF ISABELA
**OFFICE OF THE GOVERNOR**
***Migrants Section***

## WELFARE CASE
**Intake Interview Sheet**

Date: March 11, 2025 **Passport No.** ____________

**I. Name of OFW:** [redacted] [redacted] [redacted]
First Name Middle Name Last Name

Civil Status: Married Age: 28 Educ. Attainment: High School Level

Position: HSW No. of Dependents: 2 Religion: RC

Date of Initial Departure from Manila: February 8, 2025

Date of Latest Departure February 8, 2025

OFWs Contact Numbers: FB Acct: Kayedhenkia Gonzales Dionicio

**II. Employment Details**

Employer: ____________ Phone Numbers: ____________

Address/Jobsite: Jeddah, KSA

Name / Address of Local / Philippine Recruitment Agency:
Tekskil Manpower and Construction

Name/Address of Foreign Recruitment Agency: ____________

Telephone Numbers: ____________

**III. Name of Complainant/Requesting Party:** [redacted]

Relationship to OFW: Mother of OFW

Address: Sandiat West, San Manuel, Isabela Phone Numbers: [redacted]

**IV. Nature of the Case:**

( ) Whereabouts ( ) Non Payment of Salary ( ) Maltreatment

( ) Non communication ( ) Delayed/Non remittance ( ) Ascertain OFWs condition

( ) Verbal Abuse ( ) Imprisonment

( ) Repatriation of Human Remains

Others (please specify): Request for repatriation due to health problems.

**FACTS OF THE CASE (Narration of complaint):**

Huling nakausap po namin ang anak ko na si [redacted] noong Sabado (March 8, 2025) , sabi po niya hindi niya kaya ang trabaho wala tigil sakit ng tagiliran at ulo niya. Pinacheck-up daw po sya ng kanyang employer. Pinapauwi daw po sya para magpagaling. Nabanggit nya na sunduin daw siya ng agency niya kinaumagahan (Linggo).

Ngayon po ay gusto namin malaman ang sitwasyon ng anak ko kung nasa agency na po nya talaga at humihingi kami nng tulong na mapauwi na po sya sa lalong madaling panahon. Salamat po.

[redacted]

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**Interviewed By:** **MARIA NOEMI D. O. MEJIA**
Admin. Officer V
isabela.migrants@gmail.com

**Findings/Action Taken/Recommendation:**

Respectfully endorsed to DMW and OWWA for their appropriate action.
thank you.

PGO-024C-0

OFFICE OF THE GOVERNOR
Province of Isabela
*Migrants Section*

# VISITOR'S LOGBOOK

| PETSA | PANGALAN | CONTACT NO. | PIRMA | TIRAHAN | SADYA |
|---|---|---|---|---|---|
| 3-3-25 | [redacted] | [redacted] | [redacted] | Albano St. Cgn Isabela | Hihingi po ng Tulong |
| 3-6-25 | [redacted] | [redacted] | [redacted] | Purok Reina Mercedes Isabela | FA Pamasahe para sa Hearing |
| 3-6-25 | [redacted] | [redacted] | [redacted] | Minanga San Mariano | " " |
| 3-10-25 | [redacted] | [redacted] | [redacted] | Benito Soliven | Assist OFW / SENA |
| 3-10-25 | [redacted] | [redacted] | [redacted] | Benito Soliven | Driver |
| 3-10-25 | [redacted] | [redacted] | [redacted] | Benito Soliven | OFW / SENA |
| 3-10-25 | [redacted] | [redacted] | [redacted] | Benito Soliven | OFW / |
| 3-11-25 | [redacted] | [redacted] | [redacted] | Sandiat West Sn. Manuel | |
| 3-20-25 | [redacted] | [redacted] | [redacted] | Mallig, Isa. | OFW MEMBERS |
| 3-20-25 | [redacted] | [redacted] | [redacted] | Mallig, Isa | Balik ~~OFW~~ Manggagawa ng Mallig (BMM) |

**OFFICE OF THE GOVERNOR**
***Migrants Section***

**OFW WELFARE CASES AND OTHER CONCERNS FOR APRIL 2025**

| No. | DATE | NAME | PHILIPPINE ADDRESS | ABROAD ADDRESS | PARTICULARS | F/A | ACTION TAKEN/REMARKS |
|---|---|---|---|---|---|---|---|
| MS-2025-015 | 4/10/25 | [redacted] | Sta. Lucia, Quirino | Al Ain, Dubai, UAE | Complaint of poor working conditions, overworked, ascertain condition of OFW who is in custody of FRA, requested for repatriation. | | Case was endorsed to DMW and OWWA for their appropriate intervention. Case monitored and coordination with the NOK is maintained. |
| MS-2025-016 | 4/11/25 | [redacted] | Bliss Village, City of ILagan | Riyadh, KSA | Overworked, applied as Beautician but actual duties is that of HSW, health problems, requested for repatriation | | Case was referred to PGO – Social Service, provided with F/A. Referred to DMW and OWWA for livelihood and other assistance to distressed OFWs.<br><br>May 12, 2025 – As per NOK, Exit Clearance of OFW was already issued, awaiting booking of ticket. |
| MS-2025-017 | 4/22/25 | [redacted] | Alinguigan 3rd, City of Ilagan | Qatar | OFW is pregnant and in custody of Police Officers. Requested for repatriation. | | Case was referred to PGO – Social Service, provided with F/A. Referred to DMW and OWWA for livelihood and other assistance to distressed OFWs.<br><br>As of 5/7/25 – OFW is in custody of FRA. |

OFFICE OF THE GOVERNOR

*Migrants Section*

**Name of CLIENT:** [redacted] **MS-2025-** 015

| Date | Action Taken |
| --- | --- |
| April 10, 2025 | Mom sought the assistance of the Desk for the repatriation of OFW Valiente |
| | due to complaint of poor working conditions and overworked. OFW is |
| | in custody of FRA for 2 weeks to date. |
| | |
| | > Case endorsed to DMW and OWWA for their appropriate intervention. |
| | > Acknowledged receipt of OWWA Rep. |

Republic of the Philippines
PROVINCE OF ISABELA
**OFFICE OF THE GOVERNOR**
***Migrants Section***

## WELFARE CASE
**Intake Interview Sheet**

Date: April 10, 2025 **Passport No.** ______

**I. Name of OFW:** [redacted] [redacted] [redacted]
First Name Middle Name Last Name

Civil Status: Single Age: 27 Educ. Attainment: College Level

Position: Household Worker No. of Dependents: 5 Religion: Roman Catholic

Date of Initial Departure from Manila: Jan. 14, 2025

Date of Latest Departure Jan. 14, 2025

OFWs Contact Numbers:

**II. Employment Details**

Employer: ______ Phone Numbers: ______

Address/Jobsite: Al Ain, Dubai, UAE

Name / Address of Local / Philippine Recruitment Agency:
LRC Manpower Agency

Name/Address of Foreign Recruitment Agency: Excellence Domestic Workers Services Center

Telephone Numbers: ______

**III. Name of Complainant/Requesting Party:** [redacted]

Relationship to OFW: Common - Law husband

Address: Sta. Lucia, Quirino, Isabela Phone Numbers: [redacted]

**IV. Nature of the Case:**

( ) Whereabouts ( ) Non Payment of Salary ( ) Maltreatment

( ) Non communication ( ) Delayed/Non remittance (✓) Ascertain OFWs condition

( ) Verbal Abuse ( ) Imprisonment

( ) Repatriation of Human Remains

Others (please specify): Poor working conditions, overworked. OFW is in custody of FRA for 2 weeks to date, request for repatriation.

PGO-024B-0

**FACTS OF THE CASE (Narration of complaint):**

Nahirapan po ang asawa ko sa employer po niya, cleaner po ang pinasukan pero pinag-aalaga pa po siya ng 4 na bata. Hirap at di kaya daw po katawan walang pahinga.

Ngayon po ay nasa Agency na siya mga 2 weeks na po. Gusto na po umuwi dahil halos wala daw po makain sa Agency, wala po siya pera pambili at panggastos po. Hinihingian po siya pambayad plane ticket saan naman po kami kukuha. Kaya sana po mapauwi na po siya humihingi po siya ng tulong.

[redacted]

Name/Signature of Complainant

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**Interviewed By:** **MARIA NOEMIE O. MEJIA**
Admin. Officer V
isabela.migrants@gmail.com

**Findings/Action Taken/Recommendation:**

Endorsed to DMW and OWWA for their appropriate action.

OFFICE OF THE GOVERNOR

*Migrants Section*

**Name of CLIENT:** [redacted] **MS-2025-** 066

| Date | Action Taken |
|---|---|
| April 11, 2025 | NOK requested for the repatriation of OFW [redacted], due to complaint of overworked, applied as Beautician but actual duties is that of DSW. Health problems. |
| | > Case endorsed to DMW and OWWA for their appropriate action. |
| | > Acknowledged receipt of DMW now with the attached Endorsements of the case to DMW-OMCC and PE-KSA. |
| April 13, 2025 | Case acknowledged receipt of MWO-Riyadh. Case was endorsed to concerned officer. Informed NOK. |
| April 14, 2025 | Update from local agency - they are coordinating with the FRA. Informed NOK. |
| | Case acknowledged by OWWA too. |
| April 24, 2025 | NOK came to personally follow through regarding the developments of the case and reported that on April 17, OFW informed her that her cellphone will be confiscated by the FRA. It was the last time NOK was able to communicate w/ OFW. |
| | > Made a follow-up email to DMW and OWWA. |
| | > Acknowledged receipt of DMW. |
| May 14, 2025 | NOK was able to communicate w/ OFW last May 12, 2025, and NOK was informed that OFW's Exit Clearance was already issued and FRA will book her ticket anytime this week. Contacted NOK and informed of the update. |

Republic of the Philippines
PROVINCE OF ISABELA
**OFFICE OF THE GOVERNOR**
***Migrants Section***

## Intake Interview Sheet

Date: APRIL 11, 2025 **Passport No.** [redacted]

**I. Name of OFW:** [redacted]
First Name / Middle Name / Last Name

Civil Status: MARRIED Age: 47 Educ. Attainment: COLLEGE GRADUATE

Position: BEAUTICIAN No. of Dependents: 2 Religion: ROMAN CATHOLIC

Date of Initial Departure from Manila: FEBRUARY 23, 2025

Date of Latest Departure FEBRUARY 23, 2025

OFWs Contact Numbers: [redacted]

**II. Employment Details**

Employer: BADER GRMALLAH RADAD ALZAHRANI RIYADH Phone Numbers: [redacted]

Address/Jobsite: 19 ZAHRAN VILLA RIYADH

Name / Address of Local / Philippine Recruitment Agency:

BEST MIGRANT WORKERS INTERNATIONAL MANPOWER SERVICES 1420 Leon Guinto st. Malate Mani

Name/Address of Foreign Recruitment Agency: MOAKEB ALRAFAA RIYADH

Telephone Numbers: [redacted]

**III. Name of Complainant/Requesting Party:** [redacted]

Relationship to OFW: DAUGHTER

Address: P3 BLISS VILLAGE, CITY OF ILAGAN, ISABELA Phone Numbers: [redacted]

**IV. Nature of the Case:**

( ) Whereabouts ( ) Non Payment of Salary ( ) Maltreatment

[illegible]

( ) Verbal Abuse ( ) Imprisonment

( ) Repatriation of Human Remains

Others (please specify): overworked, applied for Beautician but actual duties are nanny + household worker, OFW has medical condition (heart ailment, high blood pressure, diabetis, gall bladder stones) - request for repatriation.

PGO-024B-0

FACTS OF THE CASE (Narration of complaint):

Humihingi po kami ng tulong dahil hindi nasunod ang inapplyang trabaho. Ang inapplyan pong trabaho ay Professional Beautician, ngunit nang makarating na po sa bahay ng Employer, nalaman na ang kailangan pala nila ay all around nanny w/ knowledge sa hair and nails. Dahil nandoon na nga ay itinuloy nalang ang trabaho ngunit nag-aalala po kami para sa kalagayan at karamdaman ng aking ina dahil may sakit po syang High Blood, Heart condition, Diabetic at Gall Bladder stone. Malaki ang bahay kaya nahihirapan po syang maglinis nito at minsan ay inaatake rin sya ng kanyang sakit na fatigue dahil sa pagod at kulang sa pahinga at kulang sa tulog. Bagong a lang din kasi ng isang kasamahan nila kung kaya sya na rin ang sumalo ng mga naiwan nitong trabaho. Nung una ay tinanggap ny ito dahil dala ng kahirapan para lang sa sahod, ngunit hindi talaga ito kakayanin ng kanyang katawan at kalusugan. Umaasa po kami na sana ay matulungan nyo po kami sa lalong madaling panahon. Maraming salamat po. At sinabi rin ng Agency i skilled beautician pero DH visa ang ginamit at palabas lang din ang na contract. pero pagdating ay all around nanny [redacted] pala ang kailangan, at hindi totoong beautician.

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**Interviewed By:** MARIA NOEMIE O. MEJIA
Admin. Officer V
isabela.migrants@gmail.com

**Findings/Action Taken/Recommendation:**

OFFICE OF THE GOVERNOR

*Migrants Section*

**Name of CLIENT:** [redacted] **MS-2025-** 017

| Date | Action Taken |
|---|---|
| April 22, 2025 | NOK requested for the repatriation of subject worker who is "pregnant" and |
| | in custody of Police Officers. |
| | |
| | > Acknowledged receipt of OWWA MR. |
| | |
| April 24, 2025 | DMW MR requested for a copy of passport of OFW Resurreccion. Informed NOK |
| | to send copy. |
| | |
| May 9, 2025 | Coordinated w/ NOK regarding copy of passport. No copy. Informed this office |
| | that she was able to communicate w/ the FRA thru WhatsApp, |
| | and on May 7, 2025, OFW is already in custody of the FRA, |
| | awaiting repatriation. |

Republic of the Philippines
PROVINCE OF ISABELA
**OFFICE OF THE GOVERNOR**
***Migrants Section***

## WELFARE CASE
**Intake Interview Sheet**

Date: April 22, 2025 **Passport No.** ____________

**I. Name of OFW:** [redacted] [redacted] [redacted]
First Name Middle Name Last Name

Civil Status: Married Age: 24 Educ. Attainment: Senior High School

Position: HSW No. of Dependents: 1 Religion: RC

Date of Initial Departure from Manila: December. 2024

Date of Latest Departure December 2024

OFWs Contact Numbers:

**II. Employment Details**

Employer: ____________ Phone Numbers: ____________

Address/Jobsite: Qatar

Name / Address of Local / Philippine Recruitment Agency:

____________

Name/Address of Foreign Recruitment Agency: ____________

Telephone Numbers: ____________

**III. Name of Complainant/Requesting Party:** [redacted]

Relationship to OFW: Mother of OFW

Address: Alinguigan 3rd, City of Ilagan, Isabela Phone Numbers: [redacted]

**IV. Nature of the Case:**

( ) Whereabouts ( ) Non Payment of Salary ( ) Maltreatment

( ) Non communication ( ) Delayed/Non remittance ( ) Ascertain OFWs condition

( ) Verbal Abuse ( ) Imprisonment

( ) Repatriation of Human Remains

Others (please specify): OFW is pregnant, in custody of Police. Request for repatriation.

____________

**FACTS OF THE CASE (Narration of complaint):**

Yung anak ko po ay nasa custody ng Police sa Qatar dahil buntis daw po sya. Ang sabi ng anak ko ay pinablood test sya ng employer dahil Malaki na po ang tyan niya at lumabas sa result ng blood test po ay nasa more than 1 month na syang buntis. Kaya sya isinumbong daw po ng employer ay pinick up po yung anak ko ng Pulis at andun na po sya.

Ang gusto mangyari ng anak ko ay ma ultrasound sya para sigurado dahil ang pagkakaalam nya ay baka buntis na sya noong nagflight sya noong December. Wala naman po boyfriend ang anak ko sa Qatar. Nagmedical po sya noong umalis pero pinaflight naman po sya ng kanyang agency. Hindi rin niya alam na buntis po sya noon.

Gusto na po umuwi ng anak ko dahil nasa custody ng pulis. Sabi ng agency ay maghintay sa ultrasound. Dinedelay naman daw po ang ultraspund po nya. Sana ay mapauwi na lamang po ang anak ko po.

[redacted]

Name/Signature of Complainant

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**Interviewed By:** **MARIA NOEMIE O. MEJIA**
Admin. Officer V
isabela.migrants@gmail.com

**Findings/Action Taken/Recommendation:**

Endorsed to DMW / OWWA for action.

OFFICE OF THE GOVERNOR
Province of Isabela
*Migrants Section*

# VISITOR'S LOGBOOK

| PETSA | PANGALAN | CONTACT NO. | PIRMA | TIRAHAN | SADYA |
|---|---|---|---|---|---|
| 4-10-25 | [redacted] | [redacted] | [redacted] | Sta. Lucia, Quirino, Isa. | TULONG PARA KAY MIRASOL VALIENTE |
| 4-11-25 | [redacted] | [redacted] | [redacted] | Bliss Village, Ilagan. Isa. | TULONG PARA KAY JOSEPHINE MANGUIRA |
| 4-12-25 | [redacted] | [redacted] | [redacted] | Alinguigan 3rd | CHARIBEL RESURrection |
| 4-24-25 | [redacted] | [redacted] | [redacted] | Bliss Village. Ila. Isa. | TULONG PARA KAY JOSEPHINE MANGUIRA |
| | | | | | |
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