



REPUBLIC OF THE PHILIPPINES
PROVINCE OF ISABELA

OFFICE OF THE GOVERNOR

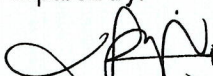
TRANSMITTAL

Respectfully submitted to the Office of the Provincial Administrator, **Atty. NOEL MANUEL R. LOPEZ**, thru the Provincial Internal Audit and Control Officer, **Ms. MARILYN G. LOPEZ, Ph.D.**, the following accomplished documents/report under the **Migrants Section** for **DECEMBER, 2024**:

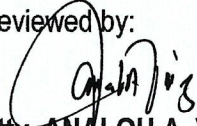
1. Summary, OFW Welfare Cases and Other Concerns for December, 2024 (PGO-025-0)
2. Migrants Form Action Taken (PGO-024A-0)
3. Migrants Form Intake Interview Sheet (PGO-024B-0 / PGO-024C-0)
4. Visitor's Logbook (PGO-026-0)

City of Ilagan, Isabela, 20th day of January, 2025.

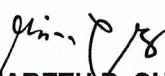
Prepared by:


MARIA NOEME D. MEJIA
Project Development Officer III

Reviewed by:


Atty. ANALOU A. VILLEZA
Supervising Administrative Officer

Noted:


Atty. ELIZABETH P. CUREG-BINAG
Provincial Information Officer/
Head Executive Assistant

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OFFICE OF THE GOVERNOR
Migrants Section

OFW WELFARE CASES AND OTHER CONCERNS FOR DECEMBER 2024

No.	DATE	NAME	PHILIPPINE ADDRESS	ABROAD ADDRESS	PARTICULARS	F/A	ACTION TAKEN/REMARKS
MS-2024-057	12/2/24		San Juan, City of Ilagan	Qatar	Repatriated, requested for livelihood assistance		OFW Nicolas already applied for livelihood assistance from OWWA. Submitted request at PGO/Admin., request was endorsed to I-RISE.
MS-2024-058	12/4/24		Villa Teresita, San Guillermo	Dammam, KSA	Employers did not release OFW for 6 years, and now they want to transfer her to another employer, requested for repatriation		Case was endorsed to DMW and OWWA for their appropriate intervention. Case monitored and coordination with the NOK is maintained. Feedback from NOK, OFW was already transferred to another employer, and she has no complaint with her new employer as they are good to her. NOK is able to communicate with OFW on a regular basis. OFW opted to extend her stay for 1 year.
MS-2024-059	12/6/24		Tallungan, Reina Mercedes	Abha, KSA	OFW was locked inside her room for 6 days without food, requested for immediate rescue/repatriation.		Case was endorsed to DMW and OWWA for their appropriate intervention. Case monitored and coordination with the NOK is maintained. OFW was repatriated on January 8, 2025.

MS-2024-060	12/9/24		Planas, Ramon	Jeddah, KSA	Non-payment of salaries (19 days), requested for repatriation due to health problems		Case was endorsed to DMW and OWWA for their appropriate intervention. Case monitored and coordination with the NOK is maintained. OFW arrived in the Philippines December 14, 2024.
MS-2024-061	12/16/24		Calamagui 1 st , City of Ilagan	Dubai, UAE	OFW is confined in the hospital in Dubai, in critical condition, NOK requested for F/A for airfare (compassionate visit)	P5,000. (PGO) P5,000. (VGO) P15,000 (DSWD)	Case was endorsed to DMW and OWWA for their appropriate intervention. Case monitored and coordination with the NOK is maintained. Referred to PGO-Social Service, EA Jo Estorquia, approved. Referred to Vice Governor's Office and DSWD SWAD for F/A.
MS-2024-062	12/16/24		San Felipe, City of Ilagan	Qatar	Verbal abuse, poor working conditions, overworked, requested for repatriation		Case was endorsed to DMW and OWWA for their appropriate intervention. Case monitored and coordination with the NOK is maintained. Repatriated January 18, 2025.
MS-2024-063	12/23/24		San Pablo, Cauayan	KSA	OFW in custody of FRA for 3 months to date, non-communication, ascertain condition, request for repatriation		Case was endorsed to DMW and OWWA for their appropriate intervention. Case monitored and coordination with the NOK is maintained. Repatriated January 18, 2025.

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OFFICE OF THE GOVERNOR

Migrants Section

Name of CLIENT:

MS-2024- 057

Date	Action Taken
DEC. 2, 2024	Orl Nicolas was repatriated on Nov. 7, 2024. She was not able to finish her contract because her employer terminated her contract. According to OPV, she unintentionally 'elbowed' the niece of her employer while they were at the mall. This was the reason why immediately, her employer terminated her contract. She already coordinated with the ONMA for biometric assn. Request letter was forwarded to the Admin. Office.
DEC. 3, 2024	Request letter was transmitted to the Migrants Desk from Admin. Request of Orl Ramirez was forwarded to PEO-IMCE in charge (Mr. John Dela Cruz), for inclusion to the program.



Republic of the Philippines
PROVINCE OF ISABELA
OFFICE OF THE GOVERNOR
Migrants Section

WELFARE CASE
Intake Interview Sheet

Date: Dec. 2, 2024

Passport No. _____

I. Name of OFW: _____

First Name

Middle Name

Last Name

Civil Status: Married

Age: 41

Educ. Attainment: HS Grad.

Position: HSW

No. of Dependents: 2

Religion: RC

Date of Initial Departure from Manila: Sept. 29, 2029 (Qatar)

Date of Latest Departure March 19, 2024, Repatriated Nov. 7, 2024

OFWs Contact Numbers: _____

II. Employment Details

Employer: _____

Phone Numbers: _____

Address/Jobsite: Qatar

Name / Address of Local / Philippine Recruitment Agency: _____

Name/Address of Foreign Recruitment Agency: _____

Telephone Numbers: _____

III. Name of Complainant/Requesting Party: _____

Relationship to OFW: _____

Address: San Juna, City of Ilagan, Isabela

Phone Numbers: 09535745219

IV. Nature of the Case:

() Whereabouts

() Non Payment of Salary

() Maltreatment

() Non communication

() Delayed/Non remittance

() Ascertain OFWs condition

() Verbal Abuse

() Imprisonment

() Repatriation of Human Remains

Others (please specify): Repatriated, requested for livelihood assistance.

FACTS OF THE CASE (Narration of complaint):

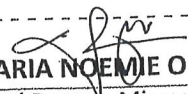
Bigla na lang po ako oinauwi ng employer ko noong November 7, 2024 dahil ng sabi nasiko ko daw po yung pamangkin ng aking employer. Nasa Mall po kami noon at hindi ko po sinasadya malikot po kasi yung bata at nagbibiruan kami. Hindi naman po nasaktan yung bata at ni hindipo umiiyak. Sinulsulan nung Nanny nya at nagsumbong sa employer kong babae, kaya bigla po ako pinauwi.

Ayoko pa po sana umuwi dahil kailangan ko ang trabaho pero wala ako nagawa. Binook na po nila ticket ko. Updated naman po ang sweldo ko sa kanila.

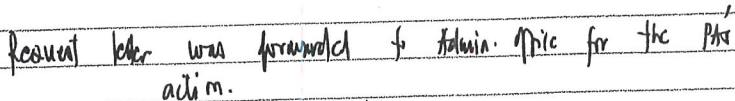
Gusto ko po sana humingi ng tulong pangkabuhayan po.




Name/Signature of Complainant

Interviewed By:  **MARIA NOEMIE O. MEJIA**
Focal Person, Migrants Desk
isabela.migrants@gmail.com

Findings/Action Taken/Recommendation:



OFFICE OF THE GOVERNOR
Migrants Section

Name of CLIENT: MS-2024- 058

Date	Action Taken
DEC. 4, 2024	the employers did not release OTW for six (6) years to date against her will (OTW), and now, the employer wants to transfer subject worker to another employer. Also, complaint of non-payment of salaries for five (5) months.
	> Case endorsed to BMW and MWA for their appropriate intervention.
	> Acknowledged receipt of MWA.
	> Acknowledged receipt of BMW per with the endorsement to BMW - SPEC of PE - KCA.
DEC. 5, 2024	Acknowledged receipt of MWA - Rigadh, KCA.
DEC. 27, 2024	No follow-up from NRK. Direct calling number of NRK, can't be reached.
January 20, 2025	contacted NRK, was able to communicate w/ OTW's brother-in-law, Mr. Ryan Jay Ranney. Mr. Ranney said that they are able to communicate regularly w/ OTW, also, OTW was transferred to another employer and she has no complaints against the employer (new) as they are good to her.



Republic of the Philippines
PROVINCE OF ISABELA
OFFICE OF THE GOVERNOR
Migrants Section

WELFARE CASE
Intake Interview Sheet

Date: Dec. 4, 2024

Passport No. _____

I. Name of OFW: _____
First Name Middle Name Last Name

Civil Status: Married Age: 29 Educ. Attainment: High School Level

Position: HSW No. of Dependents: 3 Religion: _____

Date of Initial Departure from Manila: August 10, 2018

Date of Latest Departure August 10, 2018

OFWs Contact Numbers: +966509134434

II. Employment Details

Employer: _____ Phone Numbers: _____

Address/Jobsite: Dammam, KSA

Name / Address of Local / Philippine Recruitment Agency:
MMG

Name/Address of Foreign Recruitment Agency: _____

Telephone Numbers: _____

III. Name of Complainant/Requesting Party: _____

Relationship to OFW: Mother of OFW

Address: Villa Teresita, San Guillermo, ISabela Phone Numbers: 0997-9845851

brother-in-law Ryan Jay Pano

IV. Nature of the Case:

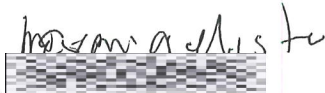
- () Whereabouts (/) Non Payment of Salary (5 months) () Maltreatment
() Non communication () Delayed/Non remittance () Ascertain OFWs condition
() Verbal Abuse () Imprisonment
() Repatriation of Human Remains

Others (please specify): The employers did not release OFW for six (6) years (against her will), and now, wants to transfer her to another employer, requested for repatriation.

FACTS OF THE CASE (Narration of complaint):

Simula po noong umalis ang anak ko papuntang Dmmam noong 2018 ay hindi na po sya nakauwi ng Pinas dahil ayaw sya payagan ng kanyang employer. Yung employer nya noong 2018 hanggang sa ngayon ay pareho po. Nakausap ko po ang anak ko kanina lang at sinabi na ililipat daw po sya ng ibang employer dahil wala ng pampasahod ang kanyang employer. Mag 5 months na po na hindi napasahuran at ngayon ay ililipat daw siya ng employer dahil wala ng pampasahod ang kanyang employer. Wala na rin pong Wi-fi sa tirahan nila at walang kapera pera ang anak ko, may tumulong lang na mga Pinoy pang load para makontak po kami sa Pilipinas.

Gusto na po ng anak ko umuwi dahil ang tagal na po niya doon, 6 years na po sya na hindi pinauwi ng kanyang employer. Tatlo po ang anak ng aking anak na si Laiza May at gusto na rin po nya makapiling ang mga anak niya. Kaya po hiling niya at kami na pauwiin na po sya at saha ay mabayaran ang 5 months na sweldo po nya.



Name/Signature of Complainant

Interviewed By:  **MARIA NOEMIE Q. MEJIA**
Focal Person, Migrants Desk
isabela.migrants@gmail.com

Findings/Action Taken/Recommendation:

Endorsed to DMM and ONWA for their appropriate intervention.

OFFICE OF THE GOVERNOR

Migrants Section

Name of CLIENT: _____

MS-2024- 579[illegible]



Republic of the Philippines
PROVINCE OF ISABELA
OFFICE OF THE GOVERNOR
Migrants Section

WELFARE CASE
Intake Interview Sheet

Date: December 6, 2024

Passport No. _____

I. Name of OFW: _____

First Name

Middle Name

Last Name

Civil Status: Married

Age: 39

Educ. Attainment: High School Level

Position: HSW

No. of Dependents: 4

Religion: RC

Date of Initial Departure from Manila: 2012

Date of Latest Departure September, 2024

OFWs Contact Numbers: FB/Messenger: Nyler Fyam

II. Employment Details

Employer: Abdulrahman Ahmed Nasser Shawlan

Phone Numbers: 966563916352; 96655532344

Address/Jobsite: Abha, KSA

Name / Address of Local / Philippine Recruitment Agency:

Teksill Manpower

Name/Address of Foreign Recruitment Agency: Rwasi Almostaqbal Recruitment Office

Telephone Numbers: 966556686684

III. Name of Complainant/Requesting Party: _____

Relationship to OFW: Sibling

Address: Tallungan, Reina Mercedes, Isabela

Phone Numbers: 09168449466

IV. Nature of the Case:

() Whereabouts

() Non Payment of Salary

(☒) Maltreatment

() Non communication

() Delayed/Non remittance

(☒) Ascertain OFWs condition

() Verbal Abuse

() Imprisonment

() Repatriation of Human Remains

Others (please specify): OFW is locked inside her room for 6 days to date without food, request for immediate rescue/repatriation.

FACTS OF THE CASE (Narration of complaint):

Gusto na po umuwi ng kapatid ko dahil nakakulong daw sya sa kwarto at walang pagkain. Tubig lang po ang iniinom nya 5 araw na po sya na walang pagkain, pang 6 na araw na po ngayon. Sinasaktan daw po sya ng employer. Puno sya ng pasa at may mga dugo pa po, sugat din po mukha ng kapatid ko. Nasabi nya na parang baliw daw po yung kapatid ng employer nya nagbabasag daw po ng mga baso kaya pati paa ng kapatid ko sugat sugat din po. Yung kapatid ko na po ang mismong nagkulong ng sarili nya sa kwarto dahil sinasaktan daw po sya at natatakot na po sya. Pinipilit daw po sya palabasin pero ayaw po nya lumabas at takot na po talaga sya. Gusto rind aw po sya pasulatin ng sulat ng agency na na sabihin na hindi sya inaapi o sinasaktan para daw makuha na po sya doon. Mabuti at hawak nya cellphone nya kaya po naiparating nya sa amin itong problema. Ang payat na po nya at kaya kami po kami humihingi ng tulong ay para ma rescue na po sya sa laong madaling panahon.




Name/Signature of Complainant

Interviewed By:  **MARIA NOEMIE O. MEJIA**
Focal Person, Migrants Desk
isabela.migrants@gmail.com

Findings/Action Taken/Recommendation:

Respectfully endorsed to DMU and OMLA.

OFFICE OF THE GOVERNOR
Migrants Section

Name of CLIENT: [REDACTED] MS-2024- 060

Date	Action Taken
Dec. 9, 2024	NRK Emma Brown requested for the repatriation of subject worker due to complaint of non-payment of 14-days salaries and health problem.
	She is presently in custody of her FRA for 2 weeks now.
	> Case endorsed to DMW and OSHA for their appropriate action.
Dec. 11, 2024	Feedback from DMW PR, immediate family should file for the request.
	Called # of NRK, daughter answered the call. Case advice pertaining instruction from DMW.
Dec. 12, 2024	Case acknowledged receipt of the owner PR.
Dec. 19, 2024	No feedback yet from NRK regarding signed complaint of immediate family.
	Forwarded email / case to DMW - office and DMW - repatriation (central office) for their appropriate action.
Dec. 22, 2024	Acknowledged receipt of DMW - office.
Jan. 21, 2025	Contacted NRK, No. Emma Brown, she informed that OFW Michelle arrived in the Philippines on December 14, 2024.



Republic of the Philippines
PROVINCE OF ISABELA
OFFICE OF THE GOVERNOR
Migrants Section

WELFARE CASE
Intake Interview Sheet

Date: Dec. 9, 2024 Passport No. _____

I. Name of OFW: _____
First Name Middle Name Last Name

Civil Status: Married Age: 34 Educ. Attainment: College Level

Position: HSW No. of Dependents: 3 Religion: RC

Date of Initial Departure from Manila: 2016 (Kuwait)

Date of Latest Departure November, 2024

OFWs Contact Numbers: _____

II. Employment Details

Employer: _____ Phone Numbers: _____

Address/Jobsite: Jeddah, KSA

Name / Address of Local / Philippine Recruitment Agency:
I-Rekrut Manpower

Name/Address of Foreign Recruitment Agency: _____

Telephone Numbers: _____

III. Name of Complainant/Requesting Party: _____

Relationship to OFW: Mother-in-Law of OFW

Address: Planas, Ramon, Isabela Phone Numbers: 09756098064

IV. Nature of the Case:

- () Whereabouts (☒) Non Payment of Salary (19 days) () Maltreatment
() Non communication () Delayed/Non remittance () Ascertain OFWs condition
() Verbal Abuse () Imprisonment
() Repatriation of Human Remains

Others (please specify): Request for repatriation due to health condition.

FACTS OF THE CASE (Narration of complaint):

Nagkasakit po ang manugang ko na si Michele doon sa Jeddah, nagtatae po sya ng dugo. Pinacheck up po sya ng agency nya doon. One year and eight months ago dito sa Pilipinas ay nag undego ng gall bladder surgery ang manugang ko dito sa Pilipinas. Mga 2 weeks na po sya ngayon sa agency sa Jeddah, hindi po makapagtrabaho. Kami po ay nag aalala para sa kanya. Sabi po niya ay gusto na po niya umuwi dahil nag aalala na rin sya sa kalusugan po nya, until now daw po simula nung napacheck up sya ay may lumalabas pa rin na dugo pag nagbawas po sya. Natatakot na po sya at nag aalala na rin po kami sa kalagayan nya kaya po gusto na nya umuwi. Ang sabi ng agency ay magbayad daw po kami ng airfare at may penalty pa daw po. Wala po kami kakayanan na magbigay po ng pamasahang ng manugang ko po. Hindi na rin po nya hawak ang cellphone nya dahil kinuha daw po ng agency. Hindi rin po binayaran ang 19 days na sweldo na pinaghirapan po niya. Kaya po kami lalo nag aalala sa sitwasyon po nya.



Name/Signature of Complainant

Interviewed By:  **MARIA NOEMIE O. MEJIA**
Focal Person, Migrants Desk
isabela.migrants@gmail.com

Findings/Action Taken/Recommendation:

OFFICE OF THE GOVERNOR
Migrants Section

Name of CLIENT: MS-2024- 061

Date	Action Taken
Dec. 16, 2024	OTW Estrella is confined at Al Qasim Hospital, Dubai and is in a critical condition. According to the MRK, OTW has blood in her stool, has convulsions and in critical condition. The PRA sent an invitation to the MRK to visit OTW at the hospital. MRK came to request for P/A for her airfare + arrangement to P/J, MR.
	> Referred to P60-Social Service Ms. Jo Estreana, approved P/J, MR.
	> Advised to proceed to Board-Squad, MRK received P/J, MR.
	> Referred to Vice Gov. Office for P/A.
	> Case endorsed also DMW and over to their information and appropriate intervention.
Dec. 17, 2024	MRK received P/J, MR P/A from the Vice Gov. Office.
Dec. 19, 2024	Case forwarded to DMW - MRK for their information.



Republic of the Philippines
PROVINCE OF ISABELA
OFFICE OF THE GOVERNOR
Migrants Section

WELFARE CASE
Intake Interview Sheet

Date: Dec. 16, 2024 Passport No. P6147518A

I. Name of OFW: [REDACTED] [REDACTED] [REDACTED]
First Name Middle Name Last Name
Civil Status: Single Age: 54 Educ. Attainment: High School Graduate
Position: Cleaner No. of Dependents: 1 Religion: RC
Date of Initial Departure from Manila: 2015
Date of Latest Departure August, 2023
OFWs Contact Numbers: _____

II. Employment Details

Employer: Ammar Cleaning & Contracting Co. Phone Numbers: +971504299486; +97172355247
Address/Jobsite: Dubai, UAE
Name / Address of Local / Philippine Recruitment Agency: _____
Name/Address of Foreign Recruitment Agency: _____
Telephone Numbers: _____

III. Name of Complainant/Requesting Party: [REDACTED]
Relationship to OFW: Sibling
Address: Calamagui 1st, City of Ilagan, Isabela Phone Numbers: 09978330824

IV. Nature of the Case:

- () Whereabouts () Non Payment of Salary () Maltreatment
() Non communication () Delayed/Non remittance (x) Ascertain OFWs condition
() Verbal Abuse () Imprisonment
() Repatriation of Human Remains

Others (please specify): OFW is presently confined and in critical condition at Alqasimia Hospital, Dubai, UAE; request assistance (airfare) for compassionate visit

FACTS OF THE CASE (Narration of complaint):

Tumawag po ang mga kasamahan ng aking kapatid na si Susana sa Dubai. Itinakbo daw sya sa ospital dahil tumitirik na ang kanyang mata at nagkukumbulsyon. Nasa ospital po sya ngayon, may sakit po sa tyan yung kapatid ko, tuloy-tuloy daw po ang pagbabawas nya ng dugo, sinasalinan din daw po sya. Hindi na sya makatayo at critical daw po ang kalagayan. Kalakip po dito ang sulat ng kanyang employer na nagsasabi na kailangan na magpunta ang ang immediate family doon para makita sya.

Nag aalala po kami sa aking kapatid kung kayat humihingi kami ng tulong na makita po sya doon at mabisita rin ng ating Embassy/DNW /OWWA officers po kung ano kalagayan ng aking kapatid. Kami po ay nangangalap din ng pambayad ko ng airfare para mapuntahan po ang aking kapatid doon.

~~Albino~~
Marites A. VARGAS

Name/Signature of Complainant

Interviewed By: MARIA NOEMIE O. MEJIA

Focal Person, Migrants Desk

isabela.migrants@gmail.com

Findings/Action Taken/Recommendation:

Respectfully endorsed to DMW and OWWA for their information and appropriate intervention.

Thank you.

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OFFICE OF THE GOVERNOR
Migrants Section

Name of CLIENT: [REDACTED]

MS-2024- 062

Date	Action Taken
DEC. 16, 2024	NRK (common-law husband) Emmanuel de Leon Requested for the repatriation of OFW Apricio due to complaint of overworked / poor working conditions, verbal abuse, salary is not given in full or direct to subject worker.
	> Case endorsed to IOM and OWWA for their information and appropriate action, copy furnished files to NRK.
DEC. 17, 2024	IOM per replied that they can't act on the case - "common-law-husband cannot file welfare case of OFW Apricio, unless OFW will provide authorization; or, only immediate family of OFW can file. Contacted NRK, assisted.
DEC. 18, 2024	Forwarded to IOM the signed complaint / request of NRK - Arthur of OFW Apricio. Received Endorsement letter from IOM per to IOM OCA, Negos Post.
DEC. 19, 2024	Acknowledged receipt of IOM - office, Duty officer ARLO Acknowledged receipt of OWWA.
DEC. 20, 2024	NRK came to report that OFW was "transferred or released" from her employer's last night after she was locked for a day, the NRK could no longer contact subject worker. NRK would like to ascertain condition / location of OFW Apricio. > Sent follow-up letter / reported situation of OFW Apricio to IOM / OWWA. > IOM per furnished this office w/ their follow-up letter.
DEC. 21, 2024	Acknowledged of OWWA follow-up letter - they will send a follow-up report. NRK sent email, OFW was not returned to her "original" agency.

Migrants Section

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Date	Action Taken
Dec. 22, 2024	Follow-up letter was acknowledged by DMW - office Duty Officer Aleah.
Dec. 23, 2024	NRK Emmanuel de Leon came to report personally. The migrants took - Poemie Mejia, personally talked to ORW over the phone (messenger). Requested for ORW to write her present situation and complaints so that we will read it to concerned parties - DMW / NARA / NCSSA just. Sent to DMW and NARA written request / complaint of ORW Apurido. > Acknowledged receipt of DMW - office, Ms. Judie Ann.
Jan. 9, 2025	Received report from NARA PR, ORW Apurido is scheduled for travel on Jan. 15, 2025. Informed NRK.
Jan. 20, 2025	Contacted NRK to confirm if ORW already arrived, yes, ORW was repatriated Jan. 15, 2025. He is already in Lahueta. They thanked the office.



Republic of the Philippines
PROVINCE OF ISABELA
OFFICE OF THE GOVERNOR
Migrants Section

WELFARE CASE
Intake Interview Sheet

Date: Dec. 16, 2024 Passport No. _____

I. Name of OFW: _____
First Name Middle Name Last Name

Civil Status: Married Age: 26 Educ. Attainment: ALS

Position: HSW No. of Dependents: 2 Religion: RC

Date of Initial Departure from Manila: March, 2024

Date of Latest Departure March, 2024

OFWs Contact Numbers: FB/Messenger: jemalyn apricio ; +97470786169

II. Employment Details

Employer: Raeef Ahmed Ka Al agha Phone Numbers: _____

Address/Jobsite: Qatar

Name / Address of Local / Philippine Recruitment Agency:
First Personnel Services

Name/Address of Foreign Recruitment Agency: Al Shuyoukh Manpower

Telephone Numbers: _____

III. Name of Complainant/Requesting Party: _____

Relationship to OFW: Common-Law Husband

Address: San Felipe, Ilagan City, Isabela Phone Numbers: 09922771945

IV. Nature of the Case:

- () Whereabouts () Non Payment of Salary () Maltreatment
() Non communication () Delayed/Non remittance () Ascertain OFWs condition
(x) Verbal Abuse () Imprisonment
() Repatriation of Human Remains

Others (please specify): Request for repatriation, poor working conditions, overworked.

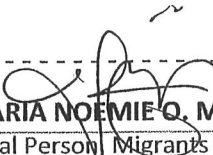
FACTS OF THE CASE (Narration of complaint):

Gusto na po umuwi ng asawa ko pinag iinitan daw po sya ng kanyang employer at ayaw ipahawak sa kanya ang kanyang sahod, kahit konti po. Kinakaltasan ang kanyang sweldo, dati po P23,000.00 ang napapadala niya pero ngayon binawasan na daw po ng employer kaya P15,000.00 na lang. Tatlong oras lang ang tulog po nya, hirap na hirap na sya. Palagi pa daw po pinapagalitan. Kaya po nagmamakaawa ang asawa ko na umuwi. Palagi na po iyak ng iyak ang asawa ko nag aalala na po kami sa kanya at ang payat na po niya.





Name/Signature of Complainant

Interviewed By:  **MARIA NOEMIE Q. MEJIA**
Focal Person, Migrants Desk
isabela.migrants@gmail.com

Findings/Action Taken/Recommendation:

Respectfully enclosed to know and aware
for their information and appropriate action.
Thank you.

OFFICE OF THE GOVERNOR
Migrants Section

Name of CLIENT: MS-2024- 063

Date	Action Taken
DEC. 23, 2024	Nora Remedios Calocatan sought the assistance of the Desk for the repatriation of OFW balances due to complaint of non-communication, salary is not paid in full and OFW is in custody of her fiancé for 3 months now. Nora also request to ascertain the condition of subject worker.
	Case enclosed to BMM and BMM for their information and appropriate action.
DEC. 27, 2024	Case forwarded to BMM office (CENTRAL OFFICE).
DEC. 29, 2024	Case acknowledged receipt of BMM -OFFICE.
JANUARY 20, 2025	Contacted Nora, was able to talk directly w/ OFW balances who just arrived in Cagayan City. She was repatriated January 18, 2025, airfare was shouldered by the agency. She thanked the office.
	She mentioned that her document provided by the POLO - referral for livelihood was not given to her by the POLO representative.
	She would like to request for a copy.



Republic of the Philippines
PROVINCE OF ISABELA
OFFICE OF THE GOVERNOR
Migrants Section

WELFARE CASE
Intake Interview Sheet

Date: Dec. 23, 2024

Passport No. _____

I. Name of OFW: _____

First Name

Middle Name

Last Name

Civil Status: Married Age: 30 Educ. Attainment: HS Grad.

Position: HSW No. of Dependents: 4 Religion: INC

Date of Initial Departure from Manila: 2022 (Qatar)

Date of Latest Departure April, 2024

OFWs Contact Numbers: _____

II. Employment Details

Employer: _____ Phone Numbers: _____

Address/Jobsite: KSA

Name / Address of Local / Philippine Recruitment Agency:

Golden Legacy

Name/Address of Foreign Recruitment Agency: _____

Telephone Numbers: _____

III. Name of Complainant/Requesting Party: _____

Relationship to OFW: Mother of OFW

Address: San Pablo, Cauayan City, Isabela

Phone Numbers: 09350518937

IV. Nature of the Case:

() Whereabouts

() Non Payment of Salary

() Maltreatment

(x) Non communication

() Delayed/Non remittance

(x) Ascertain OFWs condition

() Verbal Abuse

() Imprisonment

() Repatriation of Human Remains

Others (please specify): OFW is allegedly in custody of FRA for 3 months now, request for repatriation.

FACTS OF THE CASE (Narration of complaint):

Nasa agency po ang anak ko tatlong buwan na po sya doon. Ibinalita po sa amin ng kakilala niya sa Saudi na Pinay din. Ibinalik daw po sa agency ng kanyang employer. Wala na po kaming balita sa kanya dahil kinuha daw po ang cellphone nya.

Huling nakausap ko ang anak ko noong November pa po, ang sabi niya noon dinala sya sa agency, at konti rin ang sweldo hindi daw po nasunod ang kontrata. Yun naman po ang sabi niya. Umiiyak po sya noon at humihingi na gusto na po umuwi.

Kaya po kami humihingi ng tulong para malaman ang sitwasyon ng anak ko doon dahil nag aalala na po kami, wala na po kaming contact sa kanya isang buwan na po. Sana po mapauwi na rin po sya ng Pilipinas.

R. Calzada

Name/Signature of Complainant

Interviewed By: MARIA NOEMIE Q. MEJIA
Focal Person, Migrants Desk
isabela.migrants@gmail.com

Findings/Action Taken/Recommendation:

Respectfully endorsed to law / own for their information and appropriate intervention.

OFFICE OF THE GOVERNOR

Province of Isabela

Migrants Section

VISITOR'S LOGBOOK

PETSA	PANGALAN	CONTACT NO.	PIRMA	TIRAHAN	SADYA
12-2-24		091658077630	Sady	bugy. San Juan de la City. ICA	Visit
12-2-24		09535745219	Annamay	bugy San Juan City of Laguna Isa.	OFW
12-4-24		09979845851	Bernadine	Villa Teresa Sangulhermo Isa.	OFW Visitation, dammam
12-4-24			Rangelito		
12-4-24		09058424839	MW	Maying 2nd of ICA ISA	OFW - Mayfrelyn - KSA
12-4-24		09168444466	Jan	Raina M. Calungor ISA	OFW - Mayfrelyn - KSA
12-4-24		09062400903	Selata	" " "	OFW - Mayfrelyn - KSA
12-9-24		09756092004	Egner	P. Plana Karon, Isa	O.F.W. - Michelle - KSA
12-9-24		09973946169	Jif	Maltig Isabela	OFW Repatriated
12-9-24		09307824734	Licabales	Maltig Isabela	OFW Repatriated

OFFICE OF THE GOVERNOR

Province of Isabela

Migrants Section

VISITOR'S LOGBOOK

PETSA	PANGALAN	CONTACT NO.	PIRMA	TIRAHAN	SADYA
12-16-24		09922771502	<i>[Signature]</i>	San Felipe Ilogan	Hingi tulong para kay Jemalyn Apricio opw
12-16-24		09677724210	<i>[Signature]</i>	San Felipe Ilogan	Hingi ng tulong para kay Jemalyn Apricio opw
12-16-24		09922771945	<i>[Signature]</i>	San Felipe Ilogan	Hingi ng tulong para kay Jemalyn Apricio opw
12-18-24		09922771945	<i>[Signature]</i>	San Felipe Ilogan	Submit paper for Jemalyn Apricio
12-20-24		09922771945	<i>[Signature]</i>	San Felipe Ilogan	Report: OKV QATAR Jemalyn Apricio
12-23-24			R. Calzada	Canayana City	DFW Balmores
12-23-24		09922771945	<i>[Signature]</i>	San Felipe Ilogan	Report OKV QATAR Jemalyn Apricio